



AIRTEL UGANDA LTD

INTERNATIONAL ACCESS & VOICE/ DATA ROAMING FORM

** Please tick the appropriate action to be taken and send the filled form to the email addresses below.

INTERNATIONAL ACCESS	VOICE ROAMING	DATA ROAMING

CUSTOMER DETAILS	
Account Name (Individual/Company):.....	Mobile Number(**Dial *120#):.....
Account No.:.....	

CUSTOMER AUTHORISED SIGNATORY	SECURITY DEPOSIT
Customer Signature:.....	Receipt No/Airtel money Transaction ID:.....
Name of the Customer:.....	Amount Paid:.....
Email address:.....	Acknowledged by:.....

YES NO I have understood that the roaming activation is for..... (either/ both voice and data) and that the charges are higher than local rates. I acknowledge that Airtel cannot curb my usage limit while roaming, I will be liable for charges incurred for the same. I will also be liable for all data roaming costs if I do not switch off my data while roaming. I have attached a receipt for security deposit paid for this service (not less than five hundred and fifty thousand shillings).

I hereby authorize Airtel Uganda to add(Voice/ Data) roaming services to the above PostPay number. I have understood the billing implications that come with roaming services. I have also reviewed my credit limit to ensure that it is suitable for my usage while roaming.

CONTACT US ON:		
Customer Care Help Line: +256 705 100 100	Social Media: X (Twitter) - @Airtel_Ug	Emails: creditteamuganda@ug.airtel.com businesssupportug@ug.airtel.com customerservice@ug.airtel.com

CUSTOMER CREDIT LIMIT REQUEST	
Old Credit Limit: UGX:.....	New Credit Limit: UGX:.....
Requested by:.....	Date:

FOR OFFICIAL USE ONLY	
Old Usage Limit: UGX:.....	
Approved Credit Limit: UGX:.....	Reviewed by:.....
Vetted by:.....	Date:.....